

## OnPoint Release 4.0

### May 2011 Release Notes - Web Version

E\*=Key Enhancement/Update

E=Enhancement

B=Bug Fix

#### Portal (OPPORTAL)

| Location/Functional Area | Type | Summary                         | Details   |
|--------------------------|------|---------------------------------|---|
| Login                    | E    | Forgotten password CAPTCHA test | A CAPTCHA test has been added to the login portal's forgotten password functionality for improved security. The user is required to enter the code that is displayed on the screen prior to resetting their password. |
| My Profile               | E    | Asset View Path option removed  | The Asset View Path option has been removed from the My Profile Configuration as it is no longer used within the system.  |

#### Course Manager (OPCM)

| Location/Functional Area      | Type | Summary   | Details   |
|-------------------------------|------|---|---|
| Users & Groups - Groups       | B    | Group assignment filter not working               | An error has been corrected that was preventing the filter on the Group Assignments page, when assigning users to Groups, from working correctly.   |
| Users & Groups - Groups       | E!   | Ability to assign Events to Groups                | Events can now be assigned to Groups. If users are assigned to the Group, and Events assigned to that Group do not have any Sessions available, then the user will remain in the Missing Session list until they are assigned to one.   |
| Users & Groups - Groups       | B    | Removal of Group assignment not updating database | An error within the process of removing an assignment from a Group has been resolved so that no records are mistakenly left in the database.  |
| Content - Courses             | B    | Unable to assign Course to User                   | The issue related to availability equal to null that was preventing certain course assignments to users has been corrected.   |
| Content - Courses             | E    | Course List display updated                       | The Course list display in Course Manager has been updated as follows: <ul style="list-style-type: none"><li>- The Course Coordinator column has been removed.</li><li>- The Published column displays either 'Yes' or 'No' only without the published format information.</li><li>- A new column 'Formats' has been added with the following options (1 or more of the following):<ul style="list-style-type: none"><li>- <b>WEB</b> - displayed for Courses that have been published as Browser version</li><li>- <b>APP</b> - displayed for Courses that have been published as Mobile widget version</li><li>- <b>MWEB</b> - displayed for Courses that have published as Mobile web version</li><li>- <b>508</b> - displayed for Courses that have been published as 508 compliant browser version</li></ul></li></ul> |
| Content - Courses             | B    | Default Welcome/Finish messages not displayed     | A correction has been made to the Course default Welcome and Finish messages (Administration -> Configuration -> Course Manager -> Welcome/Finish Messages). If the default Welcome and/or Finish message is blank then the newly created Course will not have a Welcome and/or Finish message. If there is a default Welcome and/or Finish message present then the new course will display them.  |
| Content - Nuggets             | E    | Nugget Assignments display updated                | The following display updates have been made on the Nugget Assignments subtab within the Nugget Page Options section: <ul style="list-style-type: none"><li>- 'Add CellCast Page' renamed to 'Add Voice Page'</li><li>- 'Set as Preview' column removed.</li><li>- 'Set as Primary' column renamed 'Web Version.' If this option is selected for a page then that page will be used when accessing the content in a web browser.</li></ul>  |
| Content - Nuggets             | E    | Nugget List display updated                       | The Nugget list display in Course Manager has been updated as follows: <ul style="list-style-type: none"><li>- A new column 'Formats' has been added with the following options (1 or more of the following):<ul style="list-style-type: none"><li>- <b>WEB</b> - displayed for all published Nuggets</li><li>- <b>APP</b> - only displayed for published Nuggets if the customer is also a CellCast customer</li></ul></li></ul>   |
| Assessments - Assessment Sets | E!   | Assessment Set recertification                    | The recertification function can now be used with Assessment Sets in the same way that Courses and Nuggets can be recertified.  |
| Assessments - Assessment Sets | E    | Assessment List display updated                   | The Assessment Set list display in Course Manager has been updated as follows: <ul style="list-style-type: none"><li>- A new column 'Format' has been added with the following options (1 or more of the following):<ul style="list-style-type: none"><li>- <b>WEB</b> - displayed for Assessment Sets that have been published as Browser version</li><li>- <b>APP</b> - displayed for Assessment Sets that have been published as Mobile app version</li></ul></li></ul>  |

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| Events & Activities - Instructor-Led                 | E!          | New Event-Session-Cancelled trigger   | A new Event Session Cancelled trigger has been added to events to inform registered users if the session that they have registered for or been assigned to has been cancelled.  |
| Events & Activities - Activity Completion            | E!          | User status filter added  | A User status filter has been added to the Activity Completions page in order to filter by Status condition.  |
| Notifications - Notification Queue                   | B           | Queued SMS messages not being sent  | An error has been fixed that prevented queued SMS messages from being sent from the Notifications queue. The issue was caused by an error in the system configuration library files and has been corrected.   |
| Notifications - Notification Queue                   | E!          | Unassignment process deletes queued notifications                                 | The process of unassigning a user from an assignment has been enhanced to also remove any queued notifications that may have been created at the time of the assignment.  |
| Administration - Certifications                      | E           | Manage External Certifications moved to Administration menu                       | The Manage External Certifications functionality that was previously present on each user's record has been relocated to the Administration menu.   |
| Administration - Configuration                       | E           | OPPM Assignable default setting   | The 'OPPM Assignable' setting for newly created Courses, Assessment Sets, Nuggets and Skill Profiles can now be set to default to either 'Yes' or 'No' from the Administration -> Configuration -> Course Manager menu using the 'OPPM Assignable Default' configuration option.  |
| Administration - Categories                          | B           | Default Category not being set  | An error has been corrected that was preventing the default category from being set correctly when creating new Nuggets, Activities, Skill Sets and Skills.   |
| Administration - Catalogs                            | E!          | Skill Profiles as part of Group-based Catalogs                                    | Skill Profiles may now be assigned to Group Catalogs in the same way that Courses, Nuggets, Assessment Sets and Events are assigned. This functionality is accessible from the Administration > Catalog menu.   |
| Administration - Configuration                       | E!          | Assignment completion can be based on all test scores or just the most recent one | A new configuration parameter has been added to the General configuration tab (Administration -> Configuration -> General) entitled 'Assignment Completion.' When an assignment (course, nugget etc) has an associated assessment, the completion status is based on the user's completion of the content and the successful passing of the assessment. This parameter specifies whether the user will pass the assignment if they have passed any previous test or just the last test taken. [For example, a test is set to allow retakes. The user passes the test the first time. They take it again and fail it. If the parameter is set to base completions on any/all test scores, the user will retain their completed status even with the failed attempt. If the parameter is set to base completions on the last test score, the user's completion status will change from completed to incomplete after the failed attempt (or "Failed" status is the test was set to only allow one retake).] |
| Administration - System Administration - Languages   | B           | Unable to add new language key phrase for Reports                                 | An error has been corrected that was preventing new language key phrases from being added. Also, the drop down menu has been replaced by a set of radio buttons for each application. This update is only applicable for Root Administrators.   |
| Administration - Custom Links - Manage Scorm Courses | B           | Unable to delete Scorm Courses  | A database error has been corrected that was preventing Scorm courses from being deleted.   |
| <b>Content Viewer (OPCV)</b>                         |             |   |   |
| <b>Location/Functional Area</b>                      | <b>Type</b> | <b>Summary</b>  | <b>Details</b>  |
| Assignments ("Courses" tab)                          | E!          | Update to user's Learning Assignments display                                     | The Learning Assignments page for a user's Course, Assessment Sets and Nugget assignments has been updated so that if the user has no assignments of a particular kind then that object header will not be displayed on the page.   |
| Assignments ("Courses" tab)                          | E!          | Update to catalog selection on Learning Assignments page                          | A user can now select a specific Learning object Catalog to view via a drop down menu at the top of the page.   |
| FLV player   | B           | Unable to view FLV in Full Screen mode  | A correction has been made to the FLV player in Content Viewer to allow videos to be played in full-screen mode.  |
| Instructor's Event Calendar - Portal                 | E!          | Start WebEx session from Instructor's event calendar                              | When an instructor clicks the Start WebEx link on their event calendar, the session is automatically launched as opposed to opening the instructor's WebEx account.   |

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| Administration - Configuration - Learning Paths | E!          | Sort option configurable   | The Sort Option default value is now configurable using the Administration -> Configuration -> Content Viewer -> Learning Path Default Sort option. The default value selected will determine how Learning Paths are first displayed to the user (by Skill, Skill Set, Category and Sequence). The default setting is by Sequence.  |
| Learning Paths                                  | E!          | Skill Profile Catalog  | A new Skill Profile Catalog link has been added to the Learning Paths display page in Content Viewer. Clicking the link will display all available Skill Profiles that have been set to display in OPCV Catalog. In Course Manager - Skill Profiles, if you set a Skill Profile to display in OPCV Catalog, a user can see the Skill Profile and assign it to themselves. There is no "Require Approval = Y/N" functionality, so you want to be very sure you want that Skill Profile available to the general user community. Alternatively, if you want the Skill Profile to not appear in the general catalog but appear in a group-specific catalog, set the Display in OPCV Catalog to No, then assign the Skill Profile to the group-specific catalog you want it to appear in. |
| <b>Common (OPCOMMON)</b>                        |             |  |   |
| <b>Location/Functional Area</b>                 | <b>Type</b> | <b>Summary</b>   | <b>Details</b>  |
| Web Services                                    | E           | New method call added:<br>getUserLoginByEmailAndName   | A new method has been added to the opcommon REST web services entitled getUserLoginIdByEmailAndName. This method functions like the getUserLoginIdByEmail call but also includes the user's first and last names so as to better locate the correct login ID when more than one user has the same email address.  |
| Web Services                                    | B           | updateUserPassword XML response improperly formatted   | The updateUserPassword XML response format has been updated.  |
| Web Services                                    | B           | updateUserPasswordbyLoginId XML response improperly formatted                                | The updateUserPasswordbyLoginID XML response format has been updated.   |
| Web Services                                    | B           | getUserLoginIdByEmailAndName XML improperly formatted  | The getUserLoginIdByEmailAndName XML response format has been updated to better communicate the nature of the error.  |
| Web Services                                    | B           | getUserLoginIdByEmail does not provide an error response if the email address does not exist | The getUserLoginByEmail method has been updated to return the appropriate XML response if the email address does not exist.   |
| <b>Performance Manager (OPPM)</b>               |             |  |   |
| <b>Location/Functional Area</b>                 | <b>Type</b> | <b>Summary</b>   | <b>Details</b>  |
| Pending Tab                                     | E           | User status filter added   | A User status filter has been added to the 'User activities pending approval' page of the Pending tab selections.   |
| Dashboard                                       | B           | Display by User not in alphabetical order  | The list of users that is displayed from the Display by User option is now in alphabetical order.   |
| <b>E-Commerce (OPEC)</b>                        |             |  |   |
| <b>Location/Functional Area</b>                 | <b>Type</b> | <b>Summary</b>   | <b>Details</b>  |
| Configuration                                   | B           | Unable to save configuration in IE   | A JavaScript error that was preventing updated configuration information from being saved has been corrected.   |
| Items - Quantities                              | E           | Non-physical item quantity now restricted to 1   | The quantity option for non-physical items in the Shopping Cart is now restricted to 1. Physical items can still be added with multiple quantities.   |
| Configuration                                   | E           | New configuration option to show/hide the login complete screen                              | The configuration option 'Show Login Completed Screen' has been added to the OPEC configuration settings. This new option can be used to control whether or not the login completed screen is displayed following the creation of a new user.   |
| Events  | B           | Issue with Event Session corrected   | Event session registration now takes into consideration not only the server's timezone but also the user's when determining which event sessions to make available for purchase. This ensures that a user can successfully register for an event that might be occurring in 30 minutes according to the user's timezone, but looks like it has already occurred based on the server's time or the event's published time. As long as it is occurring in the future for the user, they will be able to see the event session and register for it.  |

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| Transaction Logs                        | B           | Discount and Subtotal columns incorrect                              | The discount and subtotal columns in the transaction and declined transactions logs have been corrected to display the correct values.   |
| <b>Reporting</b>                        |             |  |  |
| <b>Location/Functional Area</b>         | <b>Type</b> | <b>Summary</b>   | <b>Details</b>   |
| Users & Groups                          | B           | Unable to run Manager List by Role report                            | An error that prevented the Manager List by Role report from generating has been corrected.  |
| <b>Mobile</b>                           |             |  |  |
| <b>Location/Functional Area</b>         | <b>Type</b> | <b>Summary</b>   | <b>Details</b>   |
| Home                                    | E!          | New My Media Uploads option added to Home page - Pending section     | A new My Media Uploads option has been added to the Pending section of the Course Manager Home screen. This option provides a Download link whenever new content has been uploaded to the server by a user from their mobile device. This feature allows an administrator to download and review any user-generated content before it is made part of any other content to be shared with others.  |
| Users & Groups - Users - Mobile Profile | E!          | Ability to specify which My Media options display on a user's device | Within a user's Mobile Profile in Course Manager, you can now specify which of the 3 My Media functions will appear on the device (Allow My Media Uploads). The options are Images, Audio and Video. If an option is not selected then the user will not have the ability to upload files from their device to the server that are of that type.   |
| Users & Groups - Users - Mobile Profile | E!          | New device status options added                                      | Two new device status options have been added within the user's Mobile Profile / Device Status options in Course Manager. They are:<br><br><b>Resync Status</b> - When activated, forces a device to wipe/erase all assignment data but will not delete the actual content, and all user-specific configurations and setup are retained.<br><br><b>Resync Status and Content</b> - When activated, forces a device to wipe/erase all assignment data AND will delete the actual content associated with those assignments but still retains all user-specific configurations and setup parameters. |
| Users & Groups - Users - Mobile Profile | E           | Bandwidth Utilization Monitoring                                     | Bandwidth usage is now only measured/tracked when the user's device is not accessing data via WiFi. A user's current bandwidth usage is available from their Mobile Profile tab by selecting one of their assigned devices in the Phone Types/Device section.  |
| Groups                                  | B           | Deleted Group Playlists not fully deleted from the database          | A defect has been corrected in the database that was retaining Group Playlist assignments for users even though the Playlist assignments had been removed.   |
| Group Playlists                         | B           | Unassignment from Group prevented unassignment from Group playlist   | A defect was found that prevented content assignments made to a group playlist from being un-assigned from the both the playlist and the group. The content assignment could be un-assigned from the group but not the playlist.   |
| Content - Courses and Nuggets           | E           | New Thumbnail Utility added  | A thumbnail image for a Course or Nugget can now be created directly from the Course or Nugget Advanced tab. Previously the thumbnail image asset had to be created prior to using it. Now an administrator/manager needs only browse for the image to upload and create the asset.  |
| Content - Courses                       | E           | Update to Course publish process                                     | Several modifications have been made to the publish process for mobile Courses to provide a better user experience when viewing them on a mobile device. These formatting modifications include removing the iFrame structure within the HTML and the use of div tags within the Course header file.   |
| Content - Assets                        | E!          | New content type - ePub  | A new content type of ePub has been added to the system and is currently supported by iOS, BlackBerry (running BBOS6) and Windows 7 devices. The ePub asset functions in a similar way to eBooks allowing the user to make notes, highlights and bookmarks in the text. The actual ePub content must be created outside of the LMS, but can then be imported directly into a Learning Nugget as a standard asset which is then viewable on a user's mobile device.   |

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| Assessments - Assessment Sets  | E  | Advanced subtab added  | An 'Advanced' subtab has been added to Assessment Sets. Currently this tab contains the thumbnail assignment functionality for assigning an existing image asset or uploading a new thumbnail image (and creating an asset) for the Assessment Set, for use in CellCast mobile apps.   |
| Assessments - Questions        | E! | Support for Multiple Choice / Multiple Answer question types                       | Assessments used within mobile content can now support the Multiple Choice / Multiple Answer question type.  |
| Assessments - Assessment Sets  | E! | Add mobile Assessment Sets to mobile Skill Profiles                                | Mobile Assessment Sets can now be created and assigned to mobile Skill Profiles. Under the Assessment Set's Skill subtab, the Skill is marked as mobile.   |
| Skill Profiles                 | E! | "Show Prompts" dropdown added to Skill Profile Edit page for mobile Skill Profiles | A new field has been added to the Skill Profiles Edit page in Course Manager for mobile customers. The "Show Prompts" option allows an administrator to specify whether or not a mobile user is prompted to move forward to the next item in the Skill Profile without having to visit the introduction page of the next item.   |
| Skill Profiles                 | E  | New Advanced tab and thumbnail image management                                    | An Advanced tab has been added to Skill Profiles. From this new tab an administrator/manager has the ability to assign an existing thumbnail image asset, or upload and create a new thumbnail asset, to be added to a Skill Profile.  |
| Standard Notifications         | E  | My Media file upload notification trigger  | A new Standard Notification trigger has been added that can be used to send a notification whenever a new file has been uploaded from a user's mobile device. From the Notifications -> Standard Notifications menu the new option is 'My Media Notifications'. Using this option a 'MyMedia-Upload' notification trigger can be created that will be generated whenever a new file upload is received. The notification would typically go to a designated author or administrator for review.  |
| Administration - Audit Trail   | E  | Update to Audit Trail  | The Audit Trail functionality (Administration -> Audit Trail) has been updated to log each time a user's mobile bandwidth allowance has been reset. The log includes the User ID that was reset as well as the name of the administrator/manager that reset it.  |
| Administration - Configuration | E! | Ability to specify branding image for tablets                                      | A new option has been added to the CellCast configuration menu that provides the ability to define a separate branding image to be used by tablet devices. The option is "Mobile Branding - Tablet" (Administration -> Configuration -> CellCast). The value specified corresponds to the Asset ID of the image that should be used by tablet devices when displaying mobile branding.   |
| Administration - Configuration | E! | Mobile Menu sequence and visibility  | <p>The options displayed on the Mobile Menu for all device types is now configurable. Configuration options have been added to the Administration -&gt; Configuration -&gt; CellCast menu which can be used to specify which options are displayed on device's Home screen: They are:</p> <ul style="list-style-type: none"><li>Menu Option - Assignments</li><li>Menu Option - Messages</li><li>Menu Option - Search</li><li>Menu Option - My Networks</li><li>Menu Option - My Media*</li><li>Menu Option - Custom Link</li><li>Menu Option - Status</li></ul> <p>If the value is set to 'off' for any of the above settings then that item will not appear on the device's Home screen. Any value greater than or equal to 1 that is set indicates that the item should be displayed as well as the sequence on the screen.</p> <p>* Requires user or group-based permissions to be set for Audio, Video and Image uploads by the user.</p> |

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| Administration - Configuration | E! | Ability to specify Custom Link on device Home screen | <p>A custom URL can now be configured to display on the device Home screen. On the Administration -&gt; Configuration -&gt; CellCast menu 2 new options are available:</p> <p>Menu Option - Custom Link: This option determines whether the Custom Link option should be displayed on the device Home screen as well as the sequence.</p> <p>Menu Option - Custom Link URL: This option is used to define the URL that the Custom Link option should take the user to if it is selected.</p> <p>By default the option of the Home screen of the device will be entitled 'Custom Link' but this can be changed within the customer-specific language file within Course Manager.</p>   |
| Administration (Android-only)  | E! | Mobile Authentication                                | <p>The ability to provide single sign-on authentication using OpenID protocol has been implemented in the Android version of the CellCast mobile application. This functionality is configurable from the Administration -&gt; System Administration -&gt; System Configuration menu in the URL/IP Addresses section using the following settings:</p> <p>Use Mobile OpenID - Yes or No setting used to determine if OpenID user validation should be used on mobile devices.</p> <p>OpenID Relying Party URL - The URL for the OpenID relying party.</p> <p>OpenID Return URL - The OpenID return URL to the host server.</p> <p>Once configured on the server the registration process will then determine which authentication method to send back to the device. If OpenID authentication is to be used, the application will prompt the user to enter their OpenID credentials prior to accessing their assignments/content.</p> |
| All Devices                    | E! | Mobile Assessment Progress Display                   | <p>All mobile device apps have been updated to display 'x of y' at the top of test questions so as to better denote to the user where they are within a test.</p>   |
| All Devices                    | E! | My Status menu (mobile)                              | <p>The current "Status" menu has evolved to display the sub-menus "My Status", "My Device" and "Download Manager" functionality.</p> <p><b>My Status</b> – Displays the user's assignments and associated test scores. It can also include a link to view a full copy of a completed test provided that the test was configured to allow user review.</p> <p><b>My Device</b> - Shows the state of the device's available storage, radios and bandwidth/network utilization.</p> <p><b>Download Utility</b>– Allows users to manage/organize content being downloaded, to prioritize the download sequence or to pause or restart.</p>  |
| All Devices                    | E! | View Graded Test on device                           | <p>The ability to view a graded test on a user's mobile device has been added. The format of the test results that are displayed on the device are based on the Results Display option selected for the test in Course Manager. Also, the test results are only displayed to the user if the Allow User Review setting for the test has been set to Yes.</p>  |
| Select Devices                 | E  | New device final sync features                       | <p>Forces a final synchronization of user data when the user attempts to shut down the application. This enhancement only pertains to devices that allow an application to be shut down completely (not supported on iOS devices). The purpose of this is to ensure the collection of final up-to-date information prior to the application being shutdown.</p>   |
| BlackBerry Devices             | E! | Deep Linking/Message Integration                     | <p>A new feature has been implemented on select BlackBerry devices that allows the mobile application to launch an assignment directly from an embedded link within the BlackBerry messaging system. This is currently available on BlackBerry devices running BBOS 5.0 or higher.</p>  |